Galvanize Transcript/Diploma/Certificate Financial Hold Exemption Policy

Date Adopted: July 1, 2024

Date Revised: September 25, 2024

A. Purpose

This policy is in response to Colorado HB22-1049.

B. Scope

This policy applies to all current and former students, excluding foreign students as defined in C.R.S. 23-1-113.5., who have an outstanding debt for tuition, room and board, or other financial aid funds owed to the school and request a transcript, diploma, or certificate. This policy also describes when a student may be subject to a registration hold.

C. Policy

- 1. Galvanize will not withhold a transcript, diploma, or certificate requested by current and former students.
- 2. Registration Holds: Individuals will no longer be able to register or enroll for courses/classes if the individual has any amount of debt due to Galvanize until that debt is paid in full. Galvanize will not directly assign a third-party collection agency.
- 3. Individuals have the option to establish a payment plan for an outstanding debt. An individual who wishes to establish a payment plan for a debt owed directly to the School should contact: AR@galvanize.com.
- 4. Complaints pertaining to HB22-1049 may be submitted to the Colorado Student Loan Ombudsperson via email to CSLSA@coag.gov.